

Quality Policy

Transfab is committed to producing and delivering a consistently high level of quality products and services that meet customer requirements and meet or exceed all applicable statutory and regulatory requirements, while maintaining strict environmental and safety controls. This commitment supports Transfab's strategic direction and long-term sustainability.

Vision

Transfab will strive to provide high quality prefabricated reinforcement products and services by monitoring our processes, procedures, products, services, and customer feedback to enhance customer satisfaction and business performance.

Scope

This policy applies to all workers, contractors, and suppliers of Transfab whose activities may impact the quality of our products and services.

Quality Principles

Senior Management has the ultimate responsibility for initiating, implementing, and maintaining the Quality Management System (QMS) and this Quality Policy, ensuring Transfab delivers on its commitments to our workers, customers, and other relevant interested parties, while addressing organisational risks and opportunities and considering internal and external business context.

Every worker of Transfab has a responsibility to ensure that the intentions of this policy statement are understood, applied, and maintained within their area of responsibility, and to understand the consequences of not conforming to QMS requirements.

To achieve this, Transfab will:

- Meet and enhance our strategic objectives by using this Quality Policy as the framework for establishing and reviewing measurable quality objectives.
- Lead from the top down in supporting, promoting, and communicating the Quality Management System (QMS), ensuring it is effectively implemented and maintained.
- Enhance the capability, knowledge, and skills of our workers, contractors, and suppliers to provide consistent, cost-efficient products and services.
- Apply risk-based thinking to identify and mitigate risks and capitalise on opportunities that may affect product conformity, service delivery, and customer satisfaction.
- Achieve continual improvement of the QMS through regular reviews and internal audits, problem identification and resolution, cost-effective solutions, and analysis of data to minimise product and service non-conformance.
- Provide effective communication with customers and key stakeholders to foster strong partnerships and consistently enhance customer satisfaction.
- Manufacture products that meet all applicable statutory and regulatory requirements.
- Establish and maintain controlled, process-based product design and production processes to ensure consistent, high-quality outputs that meet customer needs.
- Meet customer specifications and achieve satisfaction for both goods and services by applying the principles and disciplines of ISO 9001:2015.
- Drive continual improvement of the Quality Management System through the Plan-Do-Check-Act (PDCA) methodology.
- Recognise and address the impacts of climate change on our operations and supply chain to ensure our ongoing ability to deliver quality precast concrete products and services. Environmental considerations are integrated into our risk assessment and decision-making processes, aligned with health, safety, environmental, and quality management system standards.

This Quality Policy is communicated, understood, and applied at all levels of the organisation and is available to relevant interested parties. The policy is reviewed during management review to ensure its continued suitability, adequacy, and effectiveness.

Approved by:



Drew Spiden
Managing Director